

9 Hickory Glen Court
Lake Saint Louis, Missouri 63367
September 6, 2011

St. Louis Physical Therapy
17300 North Outer Forty Road
Suite 205
Chesterfield, Missouri 63005

Attention: Mr. Michael Gorman, P.T, MOMT

**RE: Physical Therapy Assessment by
Joyce M. McKenzie**

Mike:

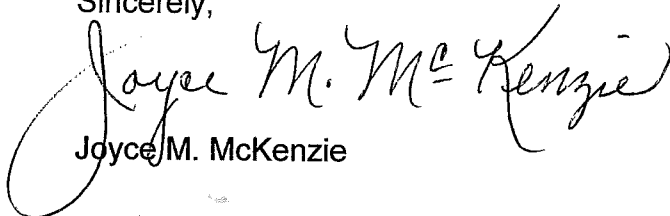
I would like to thank you, Brian, and Jeni for the valuable manual physical therapy services that I received while I have been at St. Louis Physical Therapy recovering from my recent mishap.

Under your direction, I would also like to take this opportunity to thank your valuable assistants – Tom, Stephanie, and Kyle for their back up in Personal Exercise Program services - renamed by me as "Torture." They were efficient in all aspects, exhibited self-starting, and kept ahead of any requests for assistance. This team really showed wiliness and the cooperation necessary to perform any task that was required. They are an excellent hard working group.

Your staff possesses an understanding of your patient requirements. My expectations were met because the team plans and organizes effectively by everyone working together. You have an outstanding organization.

Thank you (and your organization) for your professionalism, sense of humor and friendship. Thanks to your efforts, I am improving. It has been fun working with all of you.

Sincerely,


Joyce M. McKenzie

CC: Staff